



600 N. Charles Street  
Baltimore, MD 21201

410-547-9000  
[www.thewalters.org](http://www.thewalters.org)

February 8, 2011

### **SECURITY OFFICERS**

The Walters Art Museum seeks customer service oriented individuals to work full time on the day shift. Positions are classified as essential personnel. A 40-hour per week work schedule; core hours are from 9:15am to 5:15 pm, Wednesday through Sunday. Responsibilities include patrolling the museum campus to ensure protection of the museum galleries and to provide a safe and secure environment for the public, staff and art collection by monitoring activities in the museum; detecting and reporting hazards such as fire, theft, vandalism, trespass, disorderly conduct; maintaining law and order and enforcing security rules and regulations and performing other duties assigned.

#### Requirements:

- H.S. diploma (or GED) and at least 1 year security experience (customer service or hospitality background is a plus).
- Strong interpersonal, public relations, written and verbal communication skills observation and problem solving abilities.
- Ability to work with individual at all levels; must be able to deal courteously with the public and staff.
- Demonstrated observation and problem solving abilities.
- Able to stand and walk for long periods and walk up and down stairs.
- Mandatory overtime required. Requires a clean criminal background.

We offer an attractive benefits package. For consideration, send your resume, cover letter and salary requirement to [jobs@thewalters.org](mailto:jobs@thewalters.org). No phone calls, please. An EOE. A drug, alcohol & smoke free environment.



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**RELIEF SECURITY OFFICER**  
**Part Time (25 hours/week)**

The Walters Art Museum seeks an individual to work part time to provide break relief to the full time dayshift security staff. Core work hours are from 11:00am to 4:00pm, Wednesday thru Sunday. Duties include patrolling the museum campus to ensure protection of the museum galleries, the art collection, employees and assisting visitors by addressing their questions and concerns; enforcing security rules and regulations, and performing other duties as assigned.

Requirements:

- H.S. diploma (or GED) and at least 1 year security experience (customer service or hospitality background is a plus).
- Strong customer service, public relations, written and verbal communication skills; ability to deal with individuals at all levels and work courteously with the public and staff.
- Excellent observation and problem solving abilities.
- Must be able to walk and/or stand for long periods of time.
- Requires a clean criminal background. Working some evenings may be required. Ability to deal courteously with the public and staff.
- Excellent observation and problem solving abilities.

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